

Lifetime Limited Warranty

This warranty is effective for Western Window products manufactured or sold after July 1, 2006.

Residential Lifetime Warranty: Each Western Window Product will be free of defects in material and workmanship to the original owner of the owner-occupied single family residence in which they are originally installed for as long as you own and occupy your residence. This warranty includes parts and labor to replace components of the window or door.

Transferability: In the event you sell your single-family residence, the warranty period is ten (10) years from the original purchase date.

Commercial Ten-Year Limited Warranty: Each Western Window Product will be free from defects in material and workmanship for a period of ten (10) years from the purchase date. This warranty includes parts and labor to replace components of the window or door.

Any claim must be submitted in writing showing the address of the original installation, the purchase date and the nature of the problem. Claims can be mailed to Western Window, 1815 Madison Avenue, Nampa, Idaho 83687 or faxed to 208-461-4887. Western Window reserves the right to inspect the defective product in place and as originally installed.

For any window or door proven to have defective material, hardware or workmanship Western Window, at its discretion, will repair the defective product or furnish a replacement product and ship it to the original installation site. In lieu of replacement, Western Window reserves the right to refund the amount paid by the original purchaser of the window or door.

This warranty does not cover component failure due to improper installation or handling, misuse, non-vertical installations, glass breakage, the use of applied tints, films or non-factory applied paints, alterations made to the product, acts of nature such as fire, earthquakes, floods or explosions, natural weathering of surfaces and/or finishes, structural settling or any other cause outside the control of Western Window.

This warranty is expressly in lieu of all other oral or written warranties, liabilities or obligations. In no event shall Western Window be liable for consequential or incidental damages of any kind, including any damage to the building, its contents or any person therein, or labor and materials for repainting or refinishing, resulting from the breach of any warranty set forth herein. Some states do not allow limitations on or the exclusion of incidental or consequential damages, so the above exclusions may not apply to you.

For more information visit us at www.western-window.com or contact us at 208-461-4550.

