

CARE AND MAINTENANCE

VINYL WINDOWS & DOORS



Regular maintenance will help keep your Western Window windows and doors operating smoothly for years to come. Please review this information to learn how to properly care for your products.

Frame & Sash Cleaning

Below are some tips for cleaning the vinyl frames and sashes of your Western Window windows and doors without damaging them.

- Carefully remove soil and debris from the sill or track with a soft cloth prior to washing.
- Clean window frames with a mixture of mild dish soap and water. Abrasive or caustic cleaners or solvents are never recommended because they might cause permanent damage to the frame finish.
- Don't allow water or cleaners to puddle or collect on surfaces and crevices.
- Always rinse completely with clean water and wipe dry.
- ECLIPSE black vinyl frames and sash may have rub marks or light scuffs from handling during delivery and/or installation. This is normal and can be removed by a light scrub with 0000 steel wool.

Glass Care

Occasional cleaning of your insulating, Low-E or IS20 coated glass is necessary to ensure clarity and exceptional performance. Clean glass with a mixture of mild soap and water or glass cleaner. When finished, rinse completely with clear water and wipe dry with a soft cloth, paper towel or squeegee to help avoid water spots.

NEVER use any petroleum-based cleaners, abrasive solutions, razor blades, putty knives, abrasive pads or high-pressure water hoses on any part of your window or patio door (they may damage the glass surface or insulating seal).

Screen Care

Screens should be sprayed clean with a gentle spray pattern from a hose or other low-pressure water source. For stubborn dirt or debris use mild soap, water and a soft brush. When finished, rinse with clear water and wipe dry.

Window and Patio Door Tips for Years of Easy Operation

- Cleaning and lubricating the hardware components at least once a year is suggested for easy operation. In areas near water, twice a year is recommended, maintaining the operating hardware with a light coat of marine grease.
- Regularly check weather-stripping and remove dirt and debris with a soft dry cloth to ensure your patio doors and windows seal airtight.
- Tracks, troughs and pockets should be vacuumed occasionally on all sliding patio doors and windows to remove any dirt or debris.

CARE AND MAINTENANCE

VINYL WINDOWS & DOORS



Enabling Proper Window and Patio Door Drainage

Western Window windows & doors have a specially designed “weep” drainage system with vented slots on the exterior bottom of our frames to help protect the interior of your home. Proper maintenance of your weep system is required to assure proper drainage.

- The weep system allows water to drain to the outside. It’s normal for water to build up on the sill or the exterior track, which is why it’s important to keep the sill or track clean of any dirt or debris.
- Periodically inspect the weep drains on the exterior bottom rails to make certain they are clear of any dirt or debris. Use a soft brush to clear openings, if necessary.
- A good time to inspect and clean weep holes is prior to fall and winter.

Caring for Premium Color Finishes

Western Window foiled exteriors are inherently dirt-repellent and therefore easy to clean. We recommend cleaning seasonally.

To clean, remove any large particles with a soft bristle brush. Then wash the surface using warm water, a mild detergent and a soft absorbent cloth. Never use a dry cloth as hard particles can abrade the finish. Never use abrasive or acidic cleaners - they might cause permanent damage to the frame finish.

Weatherstrip

Inspecting and maintaining weatherstrip can help avoid costly structural damage from water leakage and energy loss due to air and/or water infiltration.

Precautions

- We recommend denatured alcohol for cleaning for non water-soluble deposits. Thoroughly rinse any vinyl surfaces that may come into contact with the alcohol. Do not use other solvents such as mineral spirits or petroleum-based products as these may damage or dissolve the weatherstrip.
- When using denatured alcohol, always test a small area first to avoid product damage.
- Do not use anything sharp near weatherstrip.